
Interest rate below account minimum balance and Specific Term changes for savers, effective 1 September 2016

Interest rate changes for funds below the minimum account balance

For most of our variable rate savings products, with effect from 1 September 2016, we will no longer pay 0.10% if an account balance falls below the minimum. These products will pay the main rate of interest from a balance of 1p.

Exceptions are Intro, St. Cross Saver, One Year Variable Bond, Variable Bond (10) 31.12.2016 and Coventry First.

Specific Term Changes

With effect from 1 September 2016, Family Saver will no longer pay a lower variable interest rate on the part of the balance which exceeds the account maximum.

With effect from 1 September 2016 the following Specific Term will be removed from Online Saver, Poppy Online Saver, Postal Saver, Telephone Saver, PoppySave and 30 Day Notice (Online):

'We will pay a lower variable interest rate on that part of the balance which exceeds the maximum balance.'

For information about your account or our savings interest rates, ask a member of staff in any branch or agency or phone our Customer Service Centre on **0800 121 8899**.

Our Customer Service Centre is open Monday to Friday 8am-8pm, Saturday 9am-5pm, Sunday 10am-4pm. Calls to 0800 numbers are free when made from the UK. You may be charged for calls to all other numbers, please contact your service provider for further details.